MetroWest Regional Transit Authority

MetroWest Call Center
15 Blandin Ave, Framingham, MA 01702
Ph. (508) 820 4650 ▪ Fax (508) 935 2940 ▪ www.mwrta.com

To: Persons applying for MWRTA Dial A Ride service

Dial A Ride is available to individuals who are age 65 or over, and or, a disabled individual who is under the age of 65. Dial A Ride services the communities of Ashland, Hopkinton, Marlborough, Milford, Millis, Sherborn, Southborough, Sudbury, And Wayland.

Please follow the below instructions for the Dial A Ride application process in your community.
Ashland: *Service offered:* Age 65 or over and disabled under the age of 65.
Apply through the MW Call Center by calling 508-820-4650.
Seniors, 65 and over, can also apply through the Ashland Council on Aging by calling: 508-881-0140.
Hopkinton: *Service offered:* Age 65 or over and disabled under the age of 65.
Apply through the Hopkinton Council on Aging by calling: 508-497-9730.
Marlborough: *Service offered:* Age 65 or over.
Apply through the Marlborough Council on Aging by calling 508-485-6492.
Note: Please contact the MW Call Center at 508-820-4650, for information on applying for ADA service provided to individuals with a qualifying disability.
Milford: *Service offered:* Age 65 or over and disabled under the age of 65.
Apply through MW Call Center by calling 508-820-4650.
Millis: *Service offered:* Age 65 or over and disabled under the age of 65.
Apply through MW Call Center by calling 508-820-4650. Seniors can also apply through the Millis Council on Aging by calling: 508-376-7051.
Sherborn: *Service offered:* Age 65 or over. Apply through the Sherborn Council on Aging by calling (508) 651- 7858.
Under the age of 65 with a disability apply through the MW Call Center by calling (508) 820-4650.
Southborough: *Service offered:* Age 65 or over and disabled under the age of 65.
Apply through MW Call Center by calling 508-820-4650.
Sudbury: *Service offered:* Age 60 or over and disabled under the age of 60.
Seniors apply through the Sudbury Council on Aging by calling: 978-443-3055.
Wayland: *Service offered:* Age 65 or over and disabled under the age of 65.
Apply through the MW Call Center by calling 508-820-4650.
Seniors can also apply through the Wayland Council on Aging by calling: 508-358-2990.

Once your application has been received and reviewed, and if approved, it will be entered into our system. You will then receive an approval letter along with The Dial A Ride Policies and Procedures.

****Any application with missing information or documents, cannot be processed, and will be returned to the applicant for completion.**

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Dial~A~Ride

Age Verification Form (65 and older)

Please Provide the Following Information:

First Name: _____

Last Name: _____

Date of Birth: _____ Gender:_____

Street Address**:** _____

Apt. Number: _____

City/Town: _____

State/Zip Code: _____

Phone #: ( ) _____ Email:_____

Emergency Contact**:**_____Relationship:_____

Phone # ( ) _____

Secondary Contact (optional):_____Relationship: _____

Phone # ( ) _____

Please check off any Mobility Aids:

{ } Manual Wheelchair
{ } Electric Wheelchair
{ } Powered Scooter
{ } Cane
{ } Walker
{ } Other: _____

Can you independently, safely and effectively travel to and from your destination?

{ } Yes
{ } No (please explain): _____

_____

Please check if you are a Veteran { }, or an immediate family member of a Veteran { }.

Customer Signature: _____

APPLICATION WILL NOT BE ACCEPTED WITHOUT DOCUMENTATION THAT VALIDATES PROOF OF AGE