MWRTA COVID-19 Actions Taken

MWRTA is continuously taking preventative measures and extra precautions to ensure the safety of all of our passengers and drivers. In addition to MWRTA’s regularly scheduled weekly bus cleaning, MWRTA has been disinfecting all vehicles every night with a high quality disinfectant recommended by the Center for Disease Control (CDC). MWRTA has provided educational materials to all drivers and employees on proper hand washing and hygiene procedures, and has provided all drivers with disposable gloves, bottles of hand sanitizer, and face masks. MWRTA has blocked off the two seats directly behind the drivers area, and has reduced the capacity of all Fixed Route buses from 16 passengers to 7 to ensure that all passengers are sitting a proper distance from one another. MWRTA has installed a clear curtain to separate and protect the driver’s area.

On Monday, April 6, 2020 MWRTA temporarily suspended the fare policy in order to eliminate as much driver/passengers contact as possible, streamline the process of boarding the bus, as well as eliminate a frequently touched surface. MWRTA is continuing to reach out to all of its member community transit partners, including Councils on Aging and other public agencies. Additionally, MWRTA is working to include in its required safety plan remote access to Admin/Operations personnel to perform essential duties from home if necessary. MWRTA is currently not allowing any non-essential visitors into the building until further notice.

MWRTA feels it is important to take preventative measures to ensure a minimal risk of spreading viruses to employees and passengers. Passengers should take extra precaution and be sure to follow CDC guidelines on hand washing and proper hygiene practices. These guidelines, and additional information, can be found at www.CDC.gov.

To avoid the spread of viruses, individuals should avoid touching their eyes, nose, and mouth especially when in public spaces, cover your cough or sneeze with a tissue and immediately discard in the trash, wash your hands often with soap and water for 20 seconds, and clean regularly touched objects such as door handles and sinks with a household cleaning spray or wipe. MWRTA senior staff has determined that the agency is doing everything it is capable of in order to protect employees and customers, however, MWRTA will adjust or enhance preventative measures as necessary and/or as directed by public health officials.

MWRTA is committed to continuing to provide Fixed Route services and strongly requests that any rider who feels ill or experiences flu like symptoms stay home and avoid all travel. Thank you for your understanding, patience’s, and cooperation during this challenging and difficult time.

Please continue to visit www.MWRTA.com, or follow us on Twitter @MWRTA for updates and service announcements. Please call MWRTA Customer Service at (508) 935-2222 for any additional information and questions.

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